

Questionnaire

As we are always trying to look for ways of improving our service, please would you take a few minutes to complete the questionnaire.

Your comments are very valuable to us and will be treated in confidence.

On a scale of 1-5 (1=Poor; 2=Fair; 3=Satisfactory; 4=Good; 5=Excellent)

- Quality of information prior to project commencing
- Communication during the project
- Efficiency and helpfulness of site manager
- How approachable did you find the staff
- How reactive were they to additional needs/issues
- How would you rate the professionalism of the team
- Value for money
- Time keeping
- How did we meet your expectations
- Noise levels

- Cleanliness/tidiness on site
- Overall impressions
- Would you recommend SW Wren to others YES / No
- Any other comments

Name (optional)_____